Instrument Security Procedures

Model:

TiX500, TiX501, TiX520, TiX560, TiX580

Product Name:

Expert Series Thermal Imager

Instrument Description:

Articulating Handheld thermal imaging radiometer

Memory Description:

This device family has numerous internal non-volatile memory devices for holding firmware, configuration files, startup splash screen, calibration coefficients, factory settings, and user interface settings.

Image data may be stored on a removable micro SD card, USB flash drive, or embedded multimedia card (eMMC) device.

Memory Cleaning Instructions:

The removable image memory devices can be cleaned by deleting the images from the device using the camera user interface or by ejecting the device and using a PC to access and delete the stored images.

Note that the removable memory devices are not sanitized by these procedures. Data may still be recoverable by various data recovery methods. Numerous third party tools are available that may be used to permanently wipe the data from the memory device.

Images stored on the internal eMMC device can be deleted through the user interface or through the USB and Wi-Fi interfaces. The camera firmware does not sanitize the internal memory after deletion or provide a method to do so.